# **'WHAT MATTERS ?' HUMANITARIAN BULLETIN ON ROHINGYA RESPONSE**



#### Introduction

This overview of the 'What Matters' Humanitarian Bulletin<sup>1</sup> on the Rohingya Response is produced by TorqAid<sup>2</sup>, an Australian-based humanitarian consultancy. This should be read in conjunction with the 'Understanding the Rohingya Crisis' Summary Sheet<sup>3</sup>, also produced by TorqAid. This material is designed for practitioners, researchers and others involved in supporting the Rohingya humanitarian situation in Bangladesh.

### 'What Matters?' Overview

'What Matters?'<sup>4</sup> is a regular Humanitarian Feedback Bulletin on the Rohingya Response in Cox's Bazar District in Bangladesh. It is produced in both Bangla and English, and is largely complied by BBC Media Action, Internews and Translators without Borders (TWB). The 'What Matters?' bulletins appear on the Bangladesh Shongjog<sup>5</sup> (www.shongjog.org.bd) website. This is a Multi-stakeholder Platform (MSP) focussing in on 'Communication with Communities (CwC)' issues. Shongjog, in turn, is a member organisation of the Global Communicating with Disaster Affected Communities (CDAC) Network<sup>6</sup>.

#### Issues covered in 'What Matters ?'

Summarised below are the key issues covered in the 'What Matters?' bulletins, these being produced in both Bangla and English

| Edition | Edition date                | Issues covered   |
|---------|-----------------------------|--|
| 23      | 17 <sup>th</sup> April 2019 | Rohingya Community Concerns about road networks &                                |
|         |                             | drainage systems   |
|         |                             | Daily life challenges for host communities                                       |
| 22      | 20 <sup>th</sup> March      | <ul> <li>Daily Challenges faced by Rohingya Women</li> </ul>                     |
|         |                             | <ul> <li>Refugee Community Feedback (RCF): Non-food Items &amp;</li> </ul>       |
|         |                             | Shelter  |
| 21      | 13 <sup>th</sup> March      | o RCF on food  |
|         |                             | <ul> <li>Mental Health in the Camps</li> </ul>                                   |
|         |                             | <ul> <li>Host Community Feedback (HCF): Ramu</li> </ul>                          |
| 20      | 3 <sup>rd</sup> March       | <ul> <li>Reduction in tube-wells is leading people to find other ways</li> </ul> |
|         |                             | of meeting their needs   |
|         |                             | <ul> <li>Cooking fuel remains primary concern, despite gas cylinder</li> </ul>   |
|         |                             | distribution   |
| 19      | 6 <sup>th</sup> Feb         | Rohingya People Concerned about Safety & Security                                |
|         |                             | <ul> <li>Discussing Safety &amp; Security in the Camps</li> </ul>                |
| 18      | 30 <sup>th</sup> Jan        | Ration cards and water issues top the list of concerns (for                      |
|         |                             | Relief Supplies & WASH)  |

<sup>&</sup>lt;sup>1</sup> www.torqaid.com/rohingya-what-matters

<sup>&</sup>lt;sup>2</sup> www.torqaid.com

<sup>&</sup>lt;sup>3</sup> www.torqaid.com/understanding-rohingya-crisis

<sup>&</sup>lt;sup>4</sup> http://www.shongjog.org.bd/news/i/?id=d6ea30a3-be19-4747-bb90-64fdf255ef97

<sup>&</sup>lt;sup>5</sup> Shongjog means 'Linkage' in Bangla

<sup>&</sup>lt;sup>6</sup> www.cdacnetwork.org

| 17      | 3 <sup>rd</sup> Jan       | <ul> <li>Chittagonian and Rohingya: So near, and yet, so far</li> </ul>   |
|---------|---------------------------|---|
|         |                           | Key priorities of host communities  |
|         |                           | Rohingya relations with host communities  |
| 16      | 17 <sup>th</sup> Dec 2018 | <ul> <li>Winter woes – preparing for winter</li> </ul>  |
| 15      | 5 <sup>th</sup> Dec       | <ul> <li>Language considerations for repatriation</li> </ul>  |
|         |                           | <ul> <li>Lack of cooking fuel &amp; equipment biggest concern for</li> </ul>  |
|         |                           | Rohingya community  |
| Special | 12 <sup>th</sup> Nov      | <ul> <li>Repatriation: Confusion about process and fear of</li> </ul>   |
|         |                           | implications. Rohingya views on repatriation  |
| 14      | 31 <sup>st</sup> Oct      | Minority Community Special  |
|         |                           | <ul> <li>Has the relationship between Muslim and Hindu Rohingya</li> </ul>  |
|         |                           | people changed ?  |
|         |                           | <ul> <li>Local indigenous people worry about livelihoods and</li> </ul>   |
|         |                           | environment   |
|         |                           | <ul> <li>Hindu community most worried about health, security,</li> </ul>  |
|         |                           | shelter, supplies   |
| 13      | 17 <sup>th</sup> Oct      | Gender Based Violence (GBV) Special   |
|         |                           | Intimate partner violence – women keep silent and cope  |
|         |                           | Words of women: Discussing gender with the Rohingya   |
|         |                           | community   |
|         |                           | Rohingya Community Feedback (RCF): Rape survivors and   |
|         | ard a                     | their children  |
| 12      | 3 <sup>rd</sup> Oct       | Finding the right words in the Rohingya language  |
|         |                           | Host Community Feedback (HCF): UN/NGO vehicles and  |
| 44      | 4 Oth C                   | increased communications costs  |
| 11      | 19 <sup>th</sup> Sept     | RCF: Bhashanchar & education  |
|         |                           | Early Marriage: A complex story, more than just age  Only the story of the short of the sho |
|         |                           | <ul> <li>Rohingya men are providing more feedback, but women<br/>more satisfied with results</li> </ul>   |
| 10      | 5 <sup>th</sup> Sept      |   |
| 10      | 5 Sept                    | <ul> <li>Menstruation challenges for girls: Cultural sigma and<br/>shortage of products</li> </ul>  |
|         |                           | Colours in the camps  |
|         |                           | RCF: Situation in Rakhine State; food cards; hospitals; and   |
|         |                           | monsoon,  |
| 9       | 15 <sup>th</sup> Aug      | A Day of Sacrifice and Remembrance (Eid al Adna)  |
| ,       | 13 Aug                    | HCF: Unemployment; dwindling resources; illegal behaviour   |
|         |                           | amongst Rohingya  |
| 8       | 1 <sup>st</sup> Aug       | Lack of lights; waste; and water logging  |
|         | 6                         | <ul> <li>Information centres &amp; TV more important part of information</li> </ul>   |
|         |                           | mix   |
|         |                           | <ul> <li>Medley of measurements (language issues)</li> </ul>  |
| 7       | 11 <sup>th</sup> July     | Monsoon and firewood shortage makes cooking a challenge   |
|         | ,                         | <ul> <li>Tensions increase as host communities struggle to make a</li> </ul>  |
|         |                           | living  |
|         |                           | <ul> <li>World Refugee Day; drugs; landslides; relocation; and water</li> </ul>   |
| 6       | 26 <sup>th</sup> June     | Women's complaints not resolved as effectively as men's   |
|         |                           |   |
| 5       | 4 <sup>th</sup> June      | <ul> <li>Not as easy as 1, 2, 3 – Rohingya and other national numeral</li> </ul>  |
|         |                           | systems   |
|         |                           | ,   |

|   |                       | <ul> <li>Rohingya community have concerns of own, but limited</li> </ul>          |
|---|-----------------------|---|
|   |                       | knowledge on how to express them  |
| 4 | 16 <sup>th</sup> May  | <ul> <li>Increase in concerns related to robbery &amp; theft</li> </ul>           |
|   |                       | <ul> <li>Language and cultural consciousness around Ramadan</li> </ul>            |
|   |                       | <ul> <li>Concerns shifting over time (December to March)</li> </ul>               |
| 3 | 8 <sup>th</sup> April | <ul> <li>A dialogue with host communities on their challenges,</li> </ul>         |
|   |                       | worries & solutions   |
|   |                       | <ul> <li>A date with confusion. Dealing with four different calendars</li> </ul>  |
|   |                       | <ul> <li>Rohingya need information on extreme weather preparation</li> </ul>      |
|   |                       | and nutritious food   |
|   |                       | <ul> <li>Newspaper Review Summary</li> </ul>                                      |
| 2 | 21st March            | <ul> <li>Rohingya feedback on extreme weather</li> </ul>                          |
|   |                       | <ul> <li>Host community concerns about living costs, livelihoods &amp;</li> </ul> |
|   |                       | education   |
| 1 | 28 <sup>th</sup> Feb  | Rumour tracking   |
|   |                       | <ul> <li>Access to mobiles in Rohingya communities</li> </ul>                     |
|   |                       | <ul> <li>Communicating weather with local communities (3</li> </ul>               |
|   |                       | languages)  |

## **Concluding Remarks**

TorqAid uses material from the 'What Matters?' in its humanitarian consultancy and advisory work, training, and research. For more details of this, check the TorqAid website, or contact the TorqAid Director.

Chris Piper
TorqAid Director
Torquay, Victoria, Australia
www.torqaid.com
pipercm@iprimus.com.au



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